

(i) Printed Pages : 2

Roll No.

(ii) Questions : 12

Sub. Code :

1	1	3	5	8
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Exam. Code :

5	0	0	4
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NEP U.G. Common-Value Added Course 4th Semester
(2056)

INTRODUCTION TO CONSUMER LAW AND PRACTICE

Paper : Introduction To Consumer Law and Practice

Time Allowed : 1½ Hours]

[Maximum Marks : 25

Note :— The question paper is divided into 5 Sections. Attempt any **one** question from Section A, B, C & D, each carrying 5 Marks. Attempt **two** questions from Section E respectively, carrying 2.5 Marks each.

SECTION-A

1. Discuss how consumerism drives economic growth while highlighting potential drawbacks like overconsumption.
2. Outline the basic features of the Consumer Protection Act, 1986, and highlight major improvements introduced in the 2019 Act.

SECTION-B

3. Outline the importance of consumer privacy in digital transactions.
4. Describe key emerging trends in consumer protection laws globally.

SECTION-C

5. Highlight key limitations of consumer protection laws in India.
6. Analyze the significance of the Lucknow Development Authority vs. M.K. Gupta case in expanding consumer jurisdiction.

SECTION-D

7. Explain guidelines issued by CCPA on e-commerce consumer protection.
8. Propose way forward reforms for effective implementation of consumer redressal mechanisms.

SECTION-E

9. Trace the origin and growth of the consumer movement in India, comparing it briefly with the global movement.
10. Discuss the challenges of e-commerce for consumer rights.
11. Discuss challenges in enforcing consumer rights in rural areas.
12. Discuss the powers of Consumer Commission during complaint hearings.