

(i) Printed Pages : 2 Roll No.

(ii) Questions : 14 Sub. Code :

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**Bachelor of Business Administration 6th Semester
(2056)**

PRODUCTION AND OPERATIONS MANAGEMENT

Paper : BBA 322

Time Allowed : Three Hours] [Maximum Marks : 80

Note :— Attempt any 4 questions from Section A, each question carries 5 marks. Attempt any two questions each from Section B and C, each question carries 15 marks each.

SECTION-A

- I. Explain Delphi method.
- II. What is Gantt chart?
- III. What is the criteria of a good facility layout?
- IV. What is ABC analysis?
- V. Explain the concept of Six Sigma.
- VI. What are the objectives of vendor rating? 4×5=20

SECTION-B

- VII. What do you mean by Production and Operations Management?
Explain different types of production system.

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- VIII. What is facility location? Explain various factors affecting facility location.
- IX. Explain in detail various techniques of production planning and control.
- X. What is work measurement? Briefly explain its techniques.

2×15=30

SECTION-C

- XI. Write a detailed note on modern productivity techniques.
- XII. What is inventory control? Narrate the benefits and importance of effective inventory control system.
- XIII. Explain in detail the process of purchasing.
- XIV. What is TQM? Explain various tools of Total Quality Management.

2×15=30