

(i) Printed Pages : 2

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(ii) Questions : 10

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Master of Commerce 1st Semester
(2125)

ORGANISATION THEORY AND BEHAVIOUR

(Same for CDOE Candidates)

Paper : MC-104

Time Allowed : Three Hours]

[Maximum Marks : 80

Note :— Attempt FIVE questions in all, selecting at least ONE question from each Unit. Each question carry equal marks.

UNIT—I

- I. Critically evaluate the contributions of classical and new classical thinkers to organizational theory. Which one do you think is more relevant today and why? Explain.
- II. What do you understand by personality? Discuss the big five theory of personality and its relevance in understanding individual personality.
- III. How we consider the understanding of perception is important. Explain it with the process of perception formation.

UNIT—II

- IV. Discuss the situations under which group decision-making is better than individual decision-making. Suggest some measures to improve group decision-making.
- V. Communication is necessary for successful running of organization. What are the barriers to the organizational communication?
- VI. Critically examine Herzberg's two-factor theory. Make a comparison between theories of Herzberg and Maslow.

UNIT—III

- VII. "Leadership is situational". Explain this statement by bringing out the situational factors important for effective leadership.
- VIII. What do you understand by transactional analysis? How is it important in understanding or improving interpersonal relations at the workplace?

UNIT—IV

- IX. Define Organizational Culture, also explain various determinants to the Organizational Culture.
- X. What is work stress? What are the various types of stress an employee faces during its work environment? Also give various remedies to resolve work stress.