

RN-9
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Exam.Code: 1370
Sub. Code: 46482

2055
B. Voc. (Medical Lab Technology)
Fourth Semester
BMLT-402: Clinical Laboratory Management
(Common with ADMLT)

Time allowed: 3 Hours

Max. Marks: 80

NOTE: Attempt five questions in all, including Question No. I which is compulsory and selecting one question from each Unit.

x-x-x

- I
- a) What is meant by soft skill? Explain its importance.
 - b) What is the importance of reporting?
 - c) What is meant by documentation?
 - d) What is the importance of planning in healthcare setting? (4X4)

UNIT I

- II
- a) What is the importance of communication in a clinical laboratory? (8)
 - b) Explain the functional components of a clinical laboratory. (8)
- III
- a) How are quality service standards maintained? (8)
 - b) Explain various customer satisfaction evaluation techniques. (8)

UNIT II

- IV
- a) How is quality control of clinical investigations done? What is its importance? (8)
 - b) Write different ways by which records are managed and maintained. (8)
- V
- a) How is automation of clinical biochemistry laboratory done? (8)
 - b) Explain different principles of leadership and guidance. (8)

UNIT III

- VI
- a) Explain LMIS system in a clinical laboratory. (8)
 - b) What are the different types of records found in laboratory setup? (8)
- VII
- a) Describe the guidelines for collecting documentation. (8)
 - b) What is the use of records in a clinical laboratory? (8)

UNIT IV

- VIII
- a) What do you mean by professional behaviour in a clinical laboratory? (8)
 - b) Enlist the etiquettes to be observed on duty. (8)
- IX
- a) What is the importance of keeping the work area clean and tidy? (8)
 - b) What is the importance of conservation of resources in laboratories? (8)

x-x-x