(i) Printed Pages: 2 Roll No. .....

(ii) Questions :9 Sub. Code: 1 | 7 | 8 | 0 | 8 | Exam. Code: 0 | 0 | 1 | 1

Bachelor of Commerce 1st Semester (2124)

PRINCIPLES AND PRACTICES OF MANAGEMENT
Paper: BCM-107

Time Allowed: Three Hours] [Maximum Marks: 80

Note:—Attempt FIVE short answer type questions from Section-A. Attempt TWO questions each from Sections-B and C respectively.

## SECTION-A

- 1. Write short notes on any four of the following:
  - (a) How is proper span of management determined?
  - (b) Describe the contingency or situational approach of management thought.
  - (c) Discuss the steps involved in the process of MBO.
  - (d) Explain the process of decision making.
  - (e) Discuss the various steps involved in control process.

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(f) Name the various styles of leadership.  $4\times5=20$ 

## SECTION—B

- Explain the principles of management suggested by Henry Fayol for running the business efficiently.
- Discuss the concept of Planning. Explain in detail the steps followed in planning process.
- 4. What is delegation of authority? How can it be made effective? Discuss the difficulties faced in the process of delegation of authority.
- 5. Define direction. Explain in detail importance of direction.

  Also discuss the elements of direction.

## SECTION—C

- 6. What is need of motivation? Explain different theories of motivation.
- 7. "Leadership is situational" In the light of this statement discuss in brief the various theories of leadership. 15
- Discuss the principles of effective communication. Also describe the barriers of communication and how to overcome them.
- 9. What do you understand by Controlling in management ?Explain the various control techniques in detail.15