Bachelor of Commerce 1st Semester

(2123)

PRINCIPLES AND PRACTICES OF MANAGEMENT

Paper: BCM-107

Time Allowed: Three Hours [Maximum Marks: 80

Note: — Attempt four short answer types questions from Section-A. Attempt two questions each from Sections-B and C respectively.

SECTION—A

- I. Write short answers on any four of the following:—
 - (i) Differentiate between effectiveness and efficiency.
 - (ii) MBO (Management By Objectives)
 - (iii) Span of Control
 - (iv) Maslow's Need Hierarchy Theory
 - (v) Committee form of organisation
 - (vi) Discuss the relation between planning and control.

 $4 \times 5 = 20$

SECTION—B

II. Henry Fayol gave fourteen principles of Management and identified Managerial functions. Discuss.

- III. What is Delegation of Authority? Explain various difficulties faced in the process of delegation. How can it be made effective?
- IV. What do you mean by Decision making? Explain various steps involved in it. Also discuss various techniques of decision making.
- V. Why is planning necessary in management? Discuss limitations of planning.2×15

SECTION—C

- VI. What do you understand by Directing? Explain the elements that are considered essential in the process of directing in management.
- VII. What do you mean by Leadership? Discuss various theories of Leadership.
- VIII. What are the common barriers to communication in an organisation? How can these be overcome?
- IX. "Coordination is the essence of Management". Explain the above statement and state the principles of effective coordination.

2×15