

(i) Printed Pages : 2

Roll No.

(ii) Questions : 14

Sub. Code :

0	8	7	5
---	---	---	---

Exam. Code :

0	1	1	9
---	---	---	---

Bachelor of Business Administration 3rd Year

1046

ORGANIZATIONAL BEHAVIOUR

Paper : I (Group-B)

Time Allowed : Three Hours]

[Maximum Marks : 80

Note : Attempt any **four** questions out of **six** from Section A. Each question carries 4 marks. Attempt any **two** questions out of **four** from Section B. Each question carries 16 marks. Attempt any **two** questions out of **four** from Section C. Each question carries 16 marks.

SECTION-A

1. Discuss the S-R Model and S-O-B-A model of Organizational Behaviour.
2. What are various implications of perception for management ? How does management affect perception of people in the Organization ?
3. Explain McGregor's view on Motivation.
4. Discuss Big Five Personality Model.
5. Discuss various styles of Leadership.
6. Individuals waiting in a queue for cinema tickets have a common goal for watching the movie. Does it form a Group ? Comment.

SECTION-B

7. "Organizational Behaviour is the study and application of knowledge about how people act within an Organisation. It is human tool for human benefits that applies broadly to the behaviour of people in all types of Organisations". Do you agree with this statement ?
8. "Individual Behaviour is a function of person, environment and the organisation". Discuss the statement to bring out the major factors that determine Individual Behaviour.
9. What do you understand by concept of Attitudes ? Explain the various theories of attitude formation and change.
10. What are Personality and its determinants ? Also describe various theories of personality with relevant examples.

SECTION-C

11. "Effective Leadership is a function of three factors - the leader, the led and the situation". Discuss. Also describe the leadership styles usually adopted in management of modern business.
12. Describe the different sources of Stress. Also discuss the consequences of stress.
13. What is Conflict Management ? Describe both preventive as well as curative measures which the management can take to manage the Organizational Conflicts.
14. Explain the process of Communication. Also discuss various channels of communication.